

Dr. Ayush Srivastava  
Assistant Registrar  
Nodal Officer-Training & Placement



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Ref: AKTU/UIIC/2020/199

21<sup>st</sup> Aug' 2020

To  
Directors/Principals  
Colleges affiliated/associated to Dr. APJ Abdul Kalam Technical University Lucknow, Uttar Pradesh

Subject: **Regarding company Wipro hiring opportunity for Engineering Graduates or any Undergraduate of batch 2020**

Dear Sir/Ma'am,

Please to inform you that as part of hiring process for Engineering Graduates or any Undergraduate of batch 2020, company Wipro wish to invite the students of AKTU affiliated colleges for this drive. Please find invitation and link for the participation of students as per the details attached herewith (Annexure 1 & 2). You are requested to kindly go through and encourage the students for registration latest by **23-08-2020**.

**Company registration link** (Service Desk **Engineering** students of batch 2020):

<https://synergy.wipro.com/campus/lgn?opr=cd&eventId=51xu8clifKo%3D0> (Please **DO NOT CLICK** the link. You are supposed to copy and paste the link in browser)-MANDATORY

**Company registration link** (Service Desk **Non Engineering** students of batch 2020):

<https://synergy.wipro.com/campus/lgn?opr=cd&eventId=beotLbLsyN8%3D0> (Please **DO NOT CLICK** the link. You are supposed to copy and paste the link in browser)-MANDATORY

**ERP Link:** erp.aktu.ac.in (MANDATORY)

If you have any concern, you are requested to feel free to write at [tnp.aktu@aktu.ac.in](mailto:tnp.aktu@aktu.ac.in)

With warm regards,

(Dr. Ayush Srivastava)  
Assistant Registrar  
Nodal Officer – Training & Placement

**Copy to:**

1. Registrar, AKTU, Lucknow
2. Finance Officer, AKTU, Lucknow
3. Controller of Examination, AKTU, Lucknow
4. Dean Student Welfare, AKTU, Lucknow
5. Media Prabhari, AKTU, Lucknow
6. Technical Officer, AKTU, Lucknow
7. In-charge Placements, AKTU, Lucknow
8. Staff Officer, Hon'ble Vice Chancellor for kind information

(Dr. Ayush Srivastava)

## Annexure 1

**Company registration link (Service Desk Engineering students of batch 2020):**

<https://synergy.wipro.com/campus/lgn?opr=cd&eventId=51xu8cJifKo%3D0> (Please DO NOT CLICK the link. You are supposed to copy and paste the link in browser)-MANDATORY

**Company registration link (Service Desk Non Engineering students of batch 2020):**

<https://synergy.wipro.com/campus/lgn?opr=cd&eventId=beotLbLsyN8%3D0> (Please DO NOT CLICK the link. You are supposed to copy and paste the link in browser)-MANDATORY



## Campus Placements 2020

### Job Notification Form

#### COMPANY OVERVIEW

Name of the Company	Wipro
Website / Other source of Information	<a href="https://www.wipro.com/">https://www.wipro.com/</a>
Company Type	IT-Service
Brief write-up on the Company (50 to 75 words)	Wipro Limited (NYSE: WIT, BSE: 507685, NSE: WIPRO) is a leading global information technology, consulting and business process services company. We harness the power of cognitive computing, hyper-automation, robotics, cloud, analytics and emerging technologies to help our clients adapt to the digital world and make them successful. A company recognized globally for its comprehensive portfolio of services, strong commitment to sustainability and good corporate citizenship, we have over 160,000 dedicated employees serving clients across six continents. Together, we discover ideas and connect the dots to build a better and a bold new future.

#### JOB PROFILE

Job Designation	Service Desk
Job Description	<ul style="list-style-type: none"> <li>• Basic Computer knowledge to troubleshoot desktop, laptop and answering support queries via phone, email, Chat and Web</li> <li>• Excellent communication skills required as you will work in International Voice Support</li> <li>• Managing Data and implementing changes, providing employees/Clients with guidance in handling difficult or complex problems or in resolving complaints.</li> <li>• Responding in a timely manner to service issues, request, and take care of the complete operations.</li> <li>• Troubleshoot system and network problems, diagnosing and solving hardware or software faults</li> <li>• Provide support, including procedural documentation &amp; relevant reports</li> <li>• Support the rollout of new applications and manage many open cases at one time and provide accurate information on IT products or services</li> <li>• Willing to work in a 24*7 environment (Rotational shifts/ 5 Days a week)</li> </ul>
Place of Posting	PAN India
Key Responsibilities:	Same as JD
Type of Placement	Regular

#### SALARY DETAILS

Cost to Company (CTC)	Non - Engineering – 1.8 Lakhs Per Annum Engineering – 2.2 Lakhs Per Annum
Training Period	NA

Salary / stipend paid during training	NA
Bond or Service Contract (If Yes, give details)	NA
<b>SELECTION PROCESS</b>	
Shortlist from Resumes	No
Written Test (Technical / Aptitude)	<b>* Please note that considering the current situation, the entire selection process will be conducted virtually and candidates will not be asked to travel to any locations for the selection process</b>
Group Discussion	No
Personal Interview	<b>Preliminary screening</b> 15-20 minutes discussion that allows participants to showcase their knowledge and views on any given topic <b>Interview Process</b> Upon selection in the preliminary screening, candidate will be required to go through Voice Interview followed by HR interview.
Minimum Number of Offers You intend to make	Approx. 100 ( depends upon performance, selections will be very stringent)
Eligible Department and Program	Engineering Graduates or any Undergraduate of batch 2020 (Candidates from Diploma/ (Masters in Engineering) ME / M. Tech/ MBA/ MCA streams are <b>Not Eligible</b> )
Specific Eligibility requirement (Please mention)	<ul style="list-style-type: none"> <li>• Candidates must have a full-time degree course recognized by the Central/ State Government of India</li> <li>• All arrears and backlogs need to be cleared at the time of selection process</li> <li>• Candidates should have completed all exams/ viva-voice/ training and should not have any pending attendance requirement with the college ( At the time of joining)</li> <li>• Candidates must not have more than three years of gap in education between 10th and graduation</li> <li>• Candidates must be willing to work in a 24*7 shift environment and relocate to any location within India</li> </ul> <p><b>* Candidates who have appeared in any selection process (Online assessment / Tech &amp; HR Interview) held by Wipro in the last six months are not eligible.</b></p>
Date & Time of the Drive	Yet to be decided
Venue	Yet to be decided
Expected Joining (dd/mm/yyyy)	Yet to be decided